

## Attendant Care—Social Rehabilitation

Attendant Care supports you at home if you have been affected by a condition related to Qualifying Service.

### Who can get this

You can get this support if your condition was because of service either:

- before 1 April 1974, or
- on Qualifying Operational Service after 1 April 1974.

Qualifying Service explained (<https://www.veteransaffairs.mil.nz/eligibility/qualifying-service/>)

You can also get support for a non-service-related condition if:

- it stops you from working full time, and
- you get Weekly Income Compensation.

Weekly Income Compensation (<https://www.veteransaffairs.mil.nz/a-z/weekly-income-compensation/>)

### What you can get

We work in partnership with ACC and Te Whatu Ora.

In times of high need, we may be able to provide a top-up. This could include up to 6 weeks of cover for:

- personal care — such as help moving around
- help with cognitive tasks of daily living, such as communication, orientation, planning and task completion, like being reminded to take your medicine
- protecting you from further harm in your ordinary environment
- assistance with washing and dressing
- help with eating and preparing meals
- funding for your spouse or normal carer to better help you
- topping up your care if it is already covered by another agency.

We don't cover:

- care for longer than 6 weeks — either ACC or Te Whatu Ora should provide this
- 24-hour attendant care.

### How to apply

You'll be assessed for this under Social Rehabilitation while applying for impairment.

You may still apply for it if you don't have Social Rehabilitation. You'll need to:

1. complete the Apply for Treatment and Rehabilitation application form
2. send the application form and any supporting information to us.

 [Treatment and Rehabilitation application form \[PDF, 671 KB\]](#)

(<https://www.veteransaffairs.mil.nz/assets/Forms/Treatment-and-Rehabilitation-application-form.pdf>)

## What happens next

After you apply we'll:

1. contact you to confirm we've received your application
2. start the decision-making process
3. keep you informed on the status of your application.

If we need more information, we'll get in touch with you.


How we make decisions (<https://www.veteransaffairs.mil.nz/for-clients/how-we-make-decisions/>)

## Find out more

Contact us for more information (<https://www.veteransaffairs.mil.nz/contact-us/>)

We strive to be transparent. If you want to know how this is administered you can read the policy.

 [Attendant Care policy \[PDF, 334 KB\]](https://www.veteransaffairs.mil.nz/assets/Policy/Social-Rehabilitation-Attendant-Care-policy.pdf) (<https://www.veteransaffairs.mil.nz/assets/Policy/Social-Rehabilitation-Attendant-Care-policy.pdf>)

 [Social Rehabilitation \[PDF, 352 KB\]](https://www.veteransaffairs.mil.nz/assets/Policy/Social-Rehabilitation-policy.pdf) (<https://www.veteransaffairs.mil.nz/assets/Policy/Social-Rehabilitation-policy.pdf>)