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# Christmas/New Year holiday information

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## Office closure

Our office will be closed over the Christmas and New Year period.

Our enquiry line will:

- close at 4pm on Friday 21 December 2018.
- reopen at 8am on Monday 7 January 2019.

There are a number of other organisations that will be providing support while we're closed for the festive season.

Visit our 'Need urgent help now?' page for more details (<https://www.veteransaffairs.mil.nz/contact-us/need-urgent-help-now/>)

## Payments

Payment dates over the festive season might be different to what you're expecting. This is because of statutory holidays and our office closure.

Payments due to be paid into New Zealand accounts on 25 December will instead be paid by 19 December.

All other payments will be paid as normal, and payments to Australian and international bank accounts will not be affected.

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Date

**17 December 2018**

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Tags

[Our work \(https://www.veteransaffairs.mil.nz/news-events/articles/?tag=22\)](https://www.veteransaffairs.mil.nz/news-events/articles/?tag=22)

[Updates for clients \(https://www.veteransaffairs.mil.nz/news-events/articles/?tag=20\)](https://www.veteransaffairs.mil.nz/news-events/articles/?tag=20)

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